



Z WINE PTY LTD - TERMS & CONDITIONS

Customer details & delivery

Orders are dispatched within 2 business days and shipping times are estimated at between 3-7 business days depending on your location within Australia.

- Z WINE Pty Ltd only delivers wine within Australia.
- We do NOT accept international orders through our website.

Please note:

- It is an offence to sell or supply to or to obtain liquor on behalf of a person under the age of 18 years. (Liquor Act 1982)
- Orders are only available to those above 18 years of age.
- Wine will not be delivered to an unattended premise.
- Wine must be signed for by a person over 18 at the time of delivery.

Please consume alcohol responsibly.

Customer Service Policy

We will notify you within 2 business days if we are unable to dispatch your order.

Refund Policy

We do not provide refunds if you simply change your mind or make a wrong decision.

Disclaimer

To the extent permitted by law, Z WINE Pty Ltd (including any directly associated individual or organisation) will not under any circumstances be liable for any direct, indirect, consequential, incidental, punitive, special or other damages inflicted on an individual or organisation resulting from the use of this website.

Privacy Statement

Z WINE Pty Ltd respects your privacy. Your personal information is protected.

All information collected that identifies an individual is personal information and is governed by the Privacy Act. Z WINE Pty Ltd:

- will safeguard the privacy and confidentiality of all personal information
- will collect personal information relevant to Z WINE services only
- will collect personal information from you directly whenever possible
- will utilise all personal information in a reasonable manner only
- will collect only general statistical information from this site (eg. time, date, number and location of "hits")
- will gain your consent to disclose personal information to any third parties, and
- will aim to hold information that is current and accurate.

If you would like to update your personal information held by ZWINE Pty Ltd please contact us.

Z WINE Pty Ltd:

- will provide you with access to your personal information on request
- will provide you an opportunity to correct our record of your personal information so it is accurate, complete and current.

Contact Z WINE Pty Ltd if you do not want to receive any direct mail information. It is assumed that upon viewing this website you have viewed this privacy statement.

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