

TERMS & CONDITIONS

Customer details & delivery

Orders are dispatched within 2 business days and shipping times are estimated at between 3-7 business days depending on your location within Australia.

Australia Post ships our wines Australia wide, however at this time we do NOT accept international orders through our website.

**Orders are only available to those above 18 years of age.
Sladem Wines Pty Ltd only delivers wine within Australia.**

Customer Service Policy

If for any reason we are unable to dispatch your order we will notify you within 2 business days.

Refund Policy

Please choose carefully. We do not normally give refunds if you simply change your mind or make a wrong decision.

Disclaimer & Terms of Use

To the extent permitted by law, Sladem Wines Pty Ltd (including any directly associated individual or organisation) will not under any circumstances be liable for any direct, indirect, consequential, incidental, punitive, special or other damages inflicted on an individual or organisation resulting from the use of this website.

Privacy Statement

Sladem Wines Pty Ltd respects your privacy. Your personal information is protected.

All information collected that identifies an individual is personal information and is governed by the Privacy Act. Sladem Wines Pty Ltd: will safeguard the privacy and confidentiality of all personal information; will collect personal information relevant to Z Wine services only; will collect personal information from you directly whenever possible; will utilise all personal information in a reasonable manner only; will collect only general statistical information from this site (eg. time, date, number and location of "hits"); will gain your consent to disclose personal information to any third parties; and will aim to hold information that is current and accurate.

If you would like to update your personal information held by Sladem Wines Pty Ltd please contact us. Sladem Wines Pty Ltd: will provide you with access to your personal information on request; and will provide you an opportunity to correct our record of your personal information so it is accurate, complete and current.

Contact Sladem Wines Pty Ltd if you do not want to receive any direct mail information. It is assumed that upon viewing this website you have viewed this privacy statement.